



December 2016
Issue 12

CITY OWNER NEWSLETTER

Thank You

We would like to start out by thanking all of you for the outpouring of love and support in the forms of cards, flowers, phone calls, letters, and emails that we have received. It has been very much appreciated during a very trying time. We also would like to thank you, on behalf of Cody, for all the support and well wishes sent to him throughout his illness and up to his passing.

We want to also address some seemingly common concerns about the future and operation of the company moving forward. We will NOT be shutting the doors and walking away. Business will continue as usual, just as it always has, including the last four months while Cody was out of the office. We will continue to serve all of you with products, service, and support so that you may continue to run your operations and service your customers as always.

As for us at the corporate office, we will continue to strive for the success we have all worked hard to achieve, and ask for your help and support in continuing to sell and serve our new and existing franchises.

We are committed to the growth and progression of the company and, in turn, to help you all be and continue to be successful in your career with Heaven's Best. Cody started something wonderful, full of opportunities, and our hope is to keep expanding and bettering it along with all of you.

We want to wish everyone a happy holiday and a great beginning of the new year.

- Howard Family and the Corporate Office.

Monthly Special

This month's **SPECIAL** is: Coffee Remover #135 – Buy 5 get 1 FREE

Holiday Schedule

The corporate office will be closed Dec 22nd, Dec 23rd, Dec 26th, Dec 29th, Dec 30 and January 2nd.

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